

Inspire Education Community Trust



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*Learning together and inspiring success*

## **Code of Conduct for Parents/Carers and Other Visitors**

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# **Code of Conduct for Parents/Carers and other Visitors to School**

## **1. Introduction**

Our aim is to provide an excellent education and learning environment for each pupil, based on their needs, in which everyone aims to treat each other with kindness and courtesy.

## **2. Purpose**

This document provides an explanation of the acceptable standard of behaviour expected from parents/carers and other visitors to the school premises and those interacting with its pupils and staff in order to make this school a safe place to learn, work and visit.

## **3. What you can expect of us, and what we expect of you**

The School and its staff will:

- Treat parents/carers and other visitors to our school site with respect to which they are entitled;
- Ensure that parents/carers and other visitors to our school site are supervised, as necessary;
- Check the identity of contractors, workers and other visitors to our school site, as necessary;
- Act in accordance with our safeguarding policy (see the school's website); and
- Do all that they reasonably can to ensure that our school site is a safe and welcoming learning and working environment.

All parents/carers and other visitors to our school are expected to behave calmly, politely and respectfully. This means that parents/carers and other visitors must:

- treat our school population, environment and property with respect;
- follow our school rules, protocols and any instructions given by school staff;
- report anything that puts anyone on our site at risk to a member of our staff;
- accept that they are responsible for their child's behaviour and safety, whilst the child is in their care, even when they are on our school premises.

## **4. The type of behaviour that the School considers unacceptable**

Our School will decide on a case by case basis whether a visitor's behaviour is unacceptable, but any behaviour that we believe adversely affects our safe and caring learning environment and/or puts the physical or emotional wellbeing of a pupil, member of staff, parent/carer or other visitor at risk, is not acceptable behaviour on our school site.

This may include, but is not limited to:

- disruptive behaviour;
- aggressive or threatening speech or behaviour e.g. by swearing, threatening or shouting at others, taking an aggressive stance, threatening to strike someone or assaulting another person;
- damaging school property;
- behaviour that could be considered racist, sexist, homophobic or similarly offensive in some other way;
- smoking, vaping or being under the influence of alcohol or drugs whilst on our school site;
- bringing animals on to our school site, other than guide dogs;
- being in possession of weapons of any kind;
- refusing to follow the reasonable instructions of our staff.

In addition, unacceptable behaviour also includes any communication with a member of our school's community that is malicious, threatening or abusive, including in person, over the telephone or in writing, e.g. by letter, email or any other electronic format, such as social media, regardless of whether it takes place on the school premises.

## **5. How the School will respond to behaviour that is unacceptable**

In most cases the school will attempt to informally remedy the situation by speaking with the individual concerned, privately. There may be no further action.

Where there is any dispute over what has occurred, or if the alleged incident is complex or serious, the school will conduct a formal investigation in order to establish the facts and determine what action should be taken, if any.

If the school decides that a visitor's behaviour has been unacceptable the school or, in some cases the Trust on the school's behalf, may decide to:

- Informally, i.e. verbally, warn the visitor about their behaviour;
- Formally, i.e. in writing, warn the visitor about their behaviour;
- Ban the visitor from the premises for a specified period; or
- Report the behaviour to the Police.

Visitors will be entitled to make representations to the local governing body, in line with the school's complaints procedure, if they disagree with the decision reached by the school.

## **6. Questions and concerns about this Code**

The School is grateful for the support that it receives from parents/carers and other visitors in maintaining its caring and safe learning and working environment, so any feedback that you may have about the content of this Code, is welcomed.

Please direct any feedback or questions about the Code to the school office who will refer your comments on to an appropriate member of staff.